

EQUIPMENT LOANER TERMS AND CONDITIONS (PTC-0L)

1. COMPLETE AGREEMENT

This Purchase Order, together with all documents, drawings and specifications referred to in this Purchase Order and the Contact Schedule attached to these Purchase Order Terms and Conditions shall, when accepted by the Supplier, constitute the entire contract between the Supplier and Hospital, and shall not be altered, amended or supplemented without the Hospital's prior written approval. All Hospital contact information and addresses shall be listed in the Contact Schedule. The Supplier shall select and use the appropriate site-specific contact information as applicable. The Hospital shall not be bound by any terms or conditions in any of the Supplier's forms or documents. Either the Supplier's written acceptance of this Purchase Order, or the shipment of any article, or the commencement of any work pursuant to this Purchase Order shall constitute unqualified acceptance and no contrary or additional terms or conditions shall apply. The Hospital may insist upon strict compliance with these terms and conditions despite any previous custom, practice or course of dealing to the contrary.

2. SUPPLY OF EQUIPMENT

The Supplier agrees to supply the Equipment specified in this Purchase Order, for the time period set out in this Purchase Order, unless otherwise agreed to by the Hospital and Supplier, for the purposes of permitting the Hospital to use the Equipment. The Hospital shall have no obligation or commitment with respect to the Equipment, except as expressly set forth in this Purchase Order.

3. TITLE AND RISK OF LOSS

The Supplier shall retain title to the Equipment at all times that the Equipment is in possession of the Hospital or in transit to or from the Hospital facilities. The Supplier shall maintain insurance on an all risk basis and retain all risk of loss to the Equipment at all times that the Equipment is in transit to or from the Hospital facilities. The Hospital shall be responsible for direct loss of or damage to Equipment while it is under its care, custody, and control or if it is legally liable for loss of or damage to it.

4. PAYMENTS

The Supplier acknowledges that the Hospital shall not be liable to the Supplier for any payment pursuant to this Purchase Order including, but not limited to price, duties and freight, licence fees or otherwise, including any taxes, of any kind, with respect to the Equipment, unless otherwise agreed to by the parties in writing.

5. DELIVERY AND INSTALLATION

The Supplier shall be responsible, at its own cost, for arranging for the delivery at the agreed upon time and, if applicable, installation of the Equipment at the Hospital's facilities.

6. SHIPMENT

The Supplier shall suitably pack, mark and ship the Equipment in adequate protective packaging and in accordance with any instructions from the Hospital and the requirements of common carriers and make all arrangements for shipping.

7. INSPECTION

The Hospital shall have the right to inspect and test the Equipment after arrival. The Supplier must specify, in writing, any installation and/or special test tools and/or components and/or kits requirements for the proper use and maintenance of the Equipment. The Medical Engineering or Biomedical Engineering ("Medical Engineering") department of the Hospital should be notified of such requirements before the Equipment is shipped.

8. CONFIDENTIALITY

All information which the Supplier receives or acquires from the Hospital either in writing, orally or through observation of the Hospital's operation, or in the course of the Supplier's fulfilling its obligations hereunder, shall be held by the Supplier in confidence at all times and the Supplier shall not use the information unless required by this Purchase Order. Accordingly, the Supplier shall ensure that all recipients of the said information, including the Supplier's own employees, subcontractors, agents, officers and directors assume obligations identical in principle with those which the Supplier assumes under this section.

9. WARRANTY, GUARANTEE, COMPLIANCE

The Supplier warrants that the Equipment and/or work shall conform to the description and applicable specifications, drawings, samples or other description furnished or specified by the Hospital, shall be of good merchantable quality, of good material and workmanship, free from defect and fit and sufficient for the purposes intended, for the period of time set out in this Purchase Order, and failing no specific term, the period of one (1) year from the date of delivery ("Warranty Period"). Defective Equipment and/or parts shall be replaced at the Supplier's expense as well as all labour charges for the Warranty Period. The Supplier also warrants that the Equipment and/or work shall be new, unless stated in the Purchase Order, shall comply with all federal, provincial and local laws, regulations and orders applicable to the manufacture, sale, packaging, storage, labeling and delivery of the Equipment and to the performance of the work, that the Supplier has absolute title, and that the use of the Equipment by the Hospital shall not infringe on any other entities' rights. The warranties shall apply notwithstanding any inspection, testing, acceptance of, or payment for the Equipment. The foregoing is in addition to any warranty or service guarantee given by the Supplier to the Hospital or implied by law.

10. SERVICE, CLINICAL AND STERILIZATION TRAINING

The Supplier shall provide the following training for at least two (2) individuals specified by the Hospital:

- a) Service Training which shall include technical training within ninety (90) days of the placement of the Purchase Order unless otherwise agreed to;
- b) Clinical Training on the Equipment regarding operation of the Equipment until such time that the Hospital's staff that have been trained on the Equipment are fully competent in using or operating the Equipment, as determined by the Hospital, based on information from the Supplier and the Hospital's staff with operating the Equipment; and
- c) Sterilization Training for the cleaning, disinfecting and sterilizing of Equipment that is not intended to be single use or any single-use Equipment received unsterile which requires sterilization prior to use.

All training shall be provided directly by the Supplier's staff. There shall be no third party training unless otherwise agreed to in writing. After the Service, Clinical, and Sterilization Training on the Equipment has been completed, the Hospital reserves the right to request additional follow-up training for a period of twelve (12) months commencing after the delivery of the Equipment. The Hospital shall have the right to videotape all such training sessions; provided, however, that such taped sessions shall be used solely by the Hospital to train its staff. The cost of all the training, including travel and accommodation for the Hospital's staff to attend training course(s) at the Supplier's facilities if necessary, shall be borne by the Supplier. The Hospital reserves the right to have different types of training provided to different individuals.

11. CLEANING, DISINFECTING AND STERILIZATION

For any Equipment that is not intended to be single use, or any single-use Equipment received unsterile which requires sterilization prior to use, prior to the delivery of the Equipment, the Supplier shall submit to the Manager/Director of the Central Processing department of the Hospital:

- a) a letter from a senior official of a quality, safety, regulatory or compliance department or unit of the manufacturer of the Equipment clearly stating the recommended validation process parameters for the specific Equipment and/or a Scientific Validation Report that deals with the efficacy of the cleaning, disinfecting and sterilization of the Equipment, as applicable;
- b) reprocessing instructions: step-by-step instructions on the cleaning, disinfecting, maintaining, sterilization, reprocessing, disassembly and reassembly of the specific Equipment;
- c) for Equipment sets containing multiple instruments: a picture of the Equipment set contents and a catalogued list of the individual pieces of the Equipment sets; and

- d) for containerized Equipment sets: a letter and/or a Scientific Validation Report stating Equipment consisting of multiple instruments can be sterilized as a set in the container provided and a catalogued list of the individual pieces of the containerized Equipment sets.

12. DOCUMENTATION

The Supplier shall supply and ship with the Equipment at no charge, all applicable documentation and manuals setting out the manner in which the Equipment is to be used including but not limited to:

- a) two (2) complete sets of operator/user manuals, including software manuals as applicable and any other printed or electronic media available for user education (e.g. videos, CD-ROMS) subject to the provisions of this section;
- b) two (2) complete sets of service manuals complete with electrical, mechanical and pneumatic schematics and parts lists with pricing and software manuals, including troubleshooting guides as applicable subject to the provisions of this section;
- c) a list of all parts and components, along with any illustrations used for identification;
- d) a list of necessary accessories;
- e) a list of any parts or components that are known to be missing;
- f) documentation on any known malfunctions or breakage;
- g) the documentation referred to in Section 11, Cleaning, Disinfecting and Sterilization;
- h) the Supplier's packing and shipping instructions; and
- i) the serial or identification number.

If the Equipment is shipped contaminated, the outside of its packaging shall bear a biohazard symbol. The top of the accompanying documentation shall bear a prominent notice stating that the Equipment is not fully decontaminated and explaining why the Equipment is being shipped in that condition. The accompanying documentation shall be attached in such a way that it can be accessed without risking exposure to the contaminated contents. Provided that if the documentation referred to above in (a) and (b) has already been provided to Hospital within six (6) months of the delivery of the Equipment, no change has been made to the said documentation by the Supplier and the Hospital does not require additional copies, the Supplier shall not be required to provide the items referred to above in (a) and (b).

13. RESPONSE TIME TO MALFUNCTIONS

At any time when the Hospital is using the Equipment, the Supplier's response to malfunctions shall be two (2) hours by telephone and twelve (12) hours on-site if the malfunction cannot be resolved over the telephone. In the event that a malfunction cannot be resolved within twenty-four (24) hours of the initial telephone call, a loaner system or component of equal or superior performance, satisfactory to the Hospital, shall be provided immediately or made available within forty-eight (48) hours of the initial telephone call at no charge to the Hospital. During the Warranty Period, there shall be no charge for the services referred to in this Section.

14. ELECTRICAL EQUIPMENT

All electrical Equipment that is being loaned pursuant to this Purchase Order shall be authorized or approved in accordance with the Ontario Electrical Safety Code, current as at the date of delivery, by a Certification Organization, accredited with the *Standards Council of Canada Act* (Canada), and shall bear the Certification Organization's mark which identifies equipment certified for use in Canada. Certification shall be to the standard that is appropriate for the intended use of the Equipment at the Hospital's facilities.

15. LICENCES

All Equipment, which includes any products or goods that are being loaned to the Hospital, pursuant to this Purchase Order, that is defined as a Device under *Food and Drugs Act* (Canada) and as a Medical Device under the *Food and Drugs Act* (Canada), *Medical Devices Regulations* shall be licensed with Health Canada, Therapeutic Products Directorate, Medical Devices Bureau, unless it is exempted under the *Food and Drugs Act* (Canada), *Medical Devices Regulations*. The Supplier shall have a Medical Device Establishment Licence under the *Food and Drugs Act* (Canada), *Medical Devices Regulations* unless it is exempted under the *Food and Drugs Act* (Canada), *Medical Devices Regulations*. At the time that the Equipment is being loaned to the Hospital, the Supplier shall provide satisfactory evidence as applicable:

- a) that the Equipment is validly licensed with Health Canada, Therapeutic Products Directorate, Medical Devices Bureau;

- b) that the Supplier has a valid Medical Device Establishment Licence with Health Canada, Health Products and Food Branch Inspectorate; or
- c) that there is an exemption for either the Medical Device Licence or the Medical Device Establishment Licence.

16. LATEX

The Supplier shall provide the following information with respect to the Equipment, at the time of delivery or before if requested, whether:

- a) the Equipment contains any latex;
- b) the packaging of the Equipment contains any latex; and
- c) the Equipment indicates on the smallest unit packaging if there is latex in the Equipment or if it is latex-free.

The Hospital requests the right to ask for additional information with respect to latex.

17. CANADIAN STANDARDS ASSOCIATION

The Supplier has reviewed the Canadian Standards Association provisions with respect to the Management of loaned, shared, and leased medical devices and in that regard agrees that it has met all the standards and recommendations and that the Hospital can request verification of compliance either before delivery or while the Equipment is under its care or custody.

18. CUSTOMS

All commercial customs documents, including but not limited to commercial invoices, Canada Customs Invoices, and bills of lading, as applicable, shall be fully and satisfactorily completed in accordance with Canada Border Services Agency (“CBSA”) requirements. The Supplier shall obtain from the Hospital and show on the relevant commercial documents all that are accessible of the following: the Purchase Order Number or the department name of the Hospital borrowing the Equipment. Equipment eligible for duty free entry into Canada according to NAFTA shall be accompanied by a fully completed NAFTA Certificate of Origin or Statement of Origin, stamped or printed. Penalties assessed by CBSA due to incomplete, inaccurate or missing information on a commercial customs document shall be the responsibility of the Supplier, shall be charged to and paid by the Supplier or shall be deducted from any payment owing to the Supplier.

19. RETURN OF EQUIPMENT

The Supplier shall be responsible, at its expense, for picking up the Equipment at the predetermined time and location as specified on the Purchase Order or as otherwise agreed to by the parties. Notwithstanding the foregoing, in the event that the Hospital requires the Equipment to be removed on a date other than the one specified on this Purchase Order or as otherwise agreed to by the parties, the Hospital shall notify the Supplier of the date that the Supplier is to remove the Equipment and the Supplier shall remove the Equipment in accordance with the Hospital’s instructions. In the event that the Supplier does not remove the Equipment on that date, the Hospital may remove the Equipment at the Supplier’s expense. The Hospital shall in no event be held responsible for any damage or loss while removing the Equipment.

20. INDEMNIFICATION

The Supplier shall be responsible for and shall save harmless and indemnify the Hospital, the Hospitals’ employees, subcontractors, agents, officers and directors from and against all losses, costs, damages, suits, claims and demands of every nature whatsoever arising out of or by reason of the Equipment delivered or work performed pursuant to this Purchase Order, performance or purported performance of the terms and conditions of this Purchase Order by the Supplier or the Supplier’s employees, subcontractors, agents, officers and directors, including without limitation those made or sustained in respect of property damage, personal injury (including death) and infringement of any intellectual property right, including but not limited to copyright, trademark, patent or trade secret. This indemnity shall survive the delivery of the Equipment.

21. MEDICAL ALERTS AND SAFETY NOTIFICATIONS

In the event that a medical alert, recall, safety notification, advisory or warning is issued or communicated, at any time, by the Supplier or manufacturer of the Equipment or a recognized reporting agency involving any of the

Equipment delivered to any of the addresses set out in the Contact Schedule or such other designated destination or posted on the Health Canada Web site, the Supplier shall:

- a) communicate the medical alert, recall safety notification, advisory or warning by registered mail and by facsimile to the appropriate location(s) as listed in the Contact Schedule;
- b) follow any Health Canada protocols and requirements; and
- c) take all steps necessary to remedy the situation at no cost to the Hospital. The Supplier shall also:
 - i) inform the Hospital of any possible design defect or malfunction condition occurring anywhere in the world with the Equipment, or equipment similar to the Equipment supplied under this Purchase Order, at its earliest possible opportunity, but in no event, more than five (5) days after the Supplier becomes aware of the existence of such a defect or malfunctioning condition; and
 - ii) communicate the situation set out in Section 21 (i) to the Hospital in the same manner as set out in Section 21 (a) above.

22. NON-WAIVER

Failure of the Hospital to insist upon strict performance of any of the terms and conditions, or to exercise any rights or remedies provided in this Purchase Order or by law, or to properly notify the Supplier in the event of breach, or the acceptance of or payment for any Equipment or approval of design, shall not release the Supplier of any warranties or obligations of this Purchase Order.

23. PUBLICITY

The Supplier shall not, in any of its advertising or otherwise, indicate that it has supplied or may in the future supply goods to the Hospital or use the Hospital's name for the purpose of advertising or solicitation of business without the prior written consent of the Hospital.

24. GOVERNING LAW

This Purchase Order shall be construed under and governed by the laws of the Province of Ontario, Canada, except that the *United Nations Conventions on Contracts for the International Sale of Goods* shall not apply.

25. ASSIGNMENT

The Supplier shall not assign, subcontract or otherwise transfer this Purchase Order, in whole or in part, by operation of law or otherwise, without the express written consent of the Hospital. The Supplier agrees that the Hospital may assign, subcontract and transfer its rights and remedies under this Purchase Order, in whole or in part.

26. COMPLIANCE WITH ACCESSIBILITY STANDARDS

The goods and/or services provided hereunder shall comply with applicable accessibility standards under the *Accessibility for Ontarians with Disabilities Act, 2005* and its regulations. If requested by the Purchaser, acting reasonably, the Supplier shall provide evidence of the policies, procedures and training practices that it has implemented to comply with the foregoing.

The Supplier shall comply, and shall ensure that its personnel read and comply, with all Purchaser policies in respect of the *Accessibility for Ontarians with Disabilities Act, 2005* and its regulations, as may be applicable to the goods and/or services.

27. AODA COMPLIANCE PROCEDURE:

Plexxus will manage complaints efficiently, fairly, effectively, and uniformly. In the event that an AODA complaint is registered in respect of any aspect of the competitive procurement process, the complainant shall submit the complaint in writing by mail, fax or email to Plexxus, including the following:

- a) specific identification of the AODA accessibility requirement that is alleged to have been breached;
- b) specific description of each act alleged to have breached the AODA requirement;
- c) precise statement of the relevant facts;
- d) identification of the issues to be resolved;
- e) complainant's arguments and supporting documentation; and
- f) complainant's requested remedy.

Once a written complaint has been submitted to Plexxus (to the contact identified in the procurement document or contract), receipt will be acknowledged within five (5) business days. If the information regarding the complaint is incomplete, Plexxus will contact the complainant within ten (10) business days. Anonymous complaints will not be processed through this protocol.

Contact Schedule

Cleaning, Disinfecting and Sterilization

Member Hospitals	
<p>Holland Bloorview Kids Rehabilitation Hospital Central Processing Department 150 Kilgour Road Toronto, Ontario M4G 1R8 Phone: (416) 425-6220</p>	<p>Lakeridge Health Central Processing Department 1 Hospital Court Oshawa, Ontario L1G 2B9 Phone: (905) 576-8711 x33340 Facsimile: n/a</p>
<p>North York General Hospital Central Processing Department 4001 Leslie Street Toronto, Ontario M2K 1E1 Phone: (416) 756-6733 Facsimile: (416) 756-6159</p>	<p>Sunnybrook Health Sciences Centre Medical Device Reprocessing Centre 2075 Bayview Avenue, MB330 Toronto, Ontario M4N 3M5 Phone: (416) 480-6100 x2786 Facsimile: (416) 480-4499</p>
<p>Sunnybrook Health Sciences Centre - Holland Orthopaedic & Arthritic Centre Medical Device Reprocessing Centre 43 Wellesley Street East, 066A Toronto, Ontario M4Y 1H1 Phone: (416) 480-6100 x2786 Facsimile: (416) 480-4499</p>	<p>Scarborough Health Network – Centenary Site Central Processing Department 2867 Ellesmere Road Toronto, Ontario M1E 4B9 Phone: (416) 284-8131 x5220 Facsimile: n/a</p>
<p>Scarborough Health Network – General Site Central Processing Department 3050 Lawrence Avenue East Toronto, Ontario M1P 2V5 Phone: (416) 438-2911 x6712 Facsimile: (416) 438-6229</p>	<p>Sinai Health System Central Processing Department 600 University Avenue, Room 108 Toronto, Ontario M5G 1X5 Phone: (416) 586-4800 x5028 Facsimile: (416) 586-5901</p>
<p>Toronto East Health Network Medical Device Reprocessing Department 825 Coxwell Avenue Toronto, Ontario M4C 3E7 Phone: (416) 469-6580 x6469 Facsimile: (416) 469-6465</p>	<p>University Health Network - Toronto General Hospital and Princess Margaret Hospital Medical Device Reprocessing Department 200 Elizabeth Street, NU 3-104 Toronto, Ontario M5G 2C4 Phone: (416) 340-3102 Facsimile: (416) 340-3628</p>

University Health Network - Toronto Western Hospital Medical Device Reprocessing Department 399 Bathurst Street, FP B-146 Toronto, Ontario M5T 2S8 Phone: (416) 603-5878 Facsimile: (416) 603-5438	University Health Network - Toronto Rehabilitation Institute Housekeeping 550 University Avenue Basement - Room B23 Toronto, Ontario M5G 2A2 Phone: (416) 597-3422 x3071 Facsimile: n/a
Unity Health Toronto - St. Joseph's Health Centre Campus Medical Device Reprocessing Department 30 The Queensway Toronto, Ontario M6R 1B5 Phone: (416) 530-6147 Facsimile: (416) 530-6765	Women's College Hospital MDRC Site Manager, Steripro Canada Inc. 76 Grenville Street Toronto, Ontario M5S 1B2 Phone: (416) 323-6400 x4000
Customer Hospitals	
Mackenzie Health 10 Trench Street Richmond Hill, Ontario L4C 4Z3 Phone: (905) 883-1212	Markham Stouffville Hospital 381 Church Street Markham, Ontario L3P 7P3 Phone: (905) 472-7000
Peterborough Regional Health Centre Sterile Processing Department 1 Hospital Drive Peterborough, Ontario K9J 7C6 Phone: (705) 743-2121	Ross Memorial Hospital Medical Device Reprocessing Department 10 Angeline Street North Lindsay, Ontario K9V 4M8 Phone: (705) 328-6111 x4390 Facsimile: n/a Email: mdrdstaff@rmh.org
Royal Victoria Regional Health Centre Medical Device Reprocessing Department 201 Georgian Drive Barrie, Ontario L4M 6M2 Phone: (705) 728-9090 x47413	Southlake Regional Health Centre Sterile Processing Department 596 Davis Drive Newmarket, Ontario L3Y 2P9 Phone: (905) 895-4521, x2940 Facsimile: n/a
Other Hospitals	
Campbellford Memorial Hospital 146 Oliver Road Campbellford, Ontario K0L 1L0 Phone: (705) 653-1140	Haliburton Highlands Health Services 7199 Gelert Rd PO Box 115 Haliburton, Ontario K0M 1S0 Phone (705) 457-1392
Northumberland Hills Hospital 1000 DePalma Drive Cobourg, Ontario K9A 5W6 Phone: (905) 372-6811	Stevenson Memorial Hospital 200 Fletcher Crescent PO Box 4000 Alliston, Ontario L9R 1W7 Phone: (705) 435-6281

Notification of and Communication with the Hospital – Privacy Office (Information Practices Schedule)

Member Hospitals	
<p>Holland Bloorview Kids Rehabilitation Privacy Office 150 Kilgour Road Toronto, Ontario M4G 1R8 Phone: (416) 425-6220 x6408 Facsimile: (416) 425 9332</p>	<p>Lakeridge Health Privacy Office 1 Hospital Court Oshawa, Ontario L1G 2B9 Phone: (905) 576-8711 x32757 or 34367 Facsimile: (905) 721-4833</p>
<p>North York General Hospital Privacy Office 4001 Leslie Street Toronto, Ontario M2K 1E1 Phone: (416) 756-6448 Fax: (416) 756-6705</p>	<p>Sunnybrook Health Sciences Centre Privacy Office 2075 Bayview Avenue, H326 Toronto, Ontario M4N 3M5 Phone: (416) 480-6100 x1236 Facsimile: n/a</p>
<p>Scarborough Health Network – Centenary Site Privacy Office 2867 Ellesmere Road Toronto, Ontario M1E 4B9 Phone: (416) 281 7782 Facsimile: (416) 284 3154</p>	<p>Scarborough Health Network – General Site Risk Management Department 3050 Lawrence Avenue East Scarborough, Ontario M1P 2V5 Phone: (416) 438-2911 x6014 Facsimile: (416) 431-8227</p>
<p>Sinai Health System Privacy Office 600 University Avenue, Room 348 Toronto, Ontario M5G 1X5 Phone: (416) 586-4800 x2101 Facsimile: (416) 586-5280</p>	<p>Toronto East Health Network Privacy Office 825 Coxwell Avenue Toronto, Ontario M4C 3E7 Phone: (416) 469-6580 x7781 Facsimile: (416) 469-6111</p>
<p>University Health Network - Toronto Rehabilitation Institute Privacy Office 200 Elizabeth Street RFE Building, Room – 3S-403 Toronto, Ontario M5G 2C4 Phone: (416) 340-4800 x6937 Email: privacy@uhn.ca</p>	<p>Unity Health Toronto - St. Joseph's Health Centre Campus Privacy, FIPPA and Information Access Office 30 The Queensway Toronto, Ontario M6R 1B5 Phone: (416) 530-6101 x6815 Mobile: (416) 557-9163 Facsimile: (416) 530-6619</p>
<p>Women's College Hospital Privacy Office 76 Grenville Street Toronto, Ontario M5S 1B2 Phone: (416) 323-7702</p>	

Customer Hospitals	
<p>Mackenzie Health 10 Trench Street Richmond Hill, Ontario L4C 4Z3 Attn: Privacy Officer Jasmina Germanski (905) 883-1212 x7117 Email: Jasmina.Germanski@MackenzieHealth.ca</p>	<p>Markham Stouffville Hospital Privacy Officer – Janet Guevara 381 Church Street Markham ON L3P 7P3 Phone: (905) 472-7000 Email: jguevara@msh.on.ca</p>
<p>Peterborough Regional Health Centre Privacy Office 1 Hospital Drive Peterborough, Ontario K9J 7C6 Phone: (705) 743-2121 x3856 Email: privacy@prhc.on.ca</p>	<p>Ross Memorial Hospital Privacy Office 10 Angeline Street North Lindsay, Ontario K9V 4M8 Phone: (705) 324-6111 x6221 Facsimile: (705) 328-6065 Email: privacyofficer@rmh.org</p>
<p>Royal Victoria Regional Health Centre Privacy Office 201 Georgian Drive Barrie, Ontario L4M 6M2 Phone: (705) 728-9090 x42537 Email: privacy@rvh.on.ca</p>	<p>Southlake Regional Health Centre Privacy Office 596 Davis Drive Newmarket, Ontario L3Y 2P9 Phone: (905) 895-4521, x2395 or 2987 Email: privacy@southlakeregional.org</p>
Other Hospitals	
<p>Campbellford Memorial Hospital 146 Oliver Road Campbellford, Ontario K0L 1L0 Phone: (705) 653-1140</p>	<p>Haliburton Highlands Health Services 7199 Gelert Rd Haliburton, Ontario K0M 1S0 Phone (705) 457-1392</p>
<p>Northumberland Hills Hospital 1000 DePalma Drive Cobourg, Ontario K9A 5W6 Phone: (905) 372-6811</p>	<p>Stevenson Memorial Hospital 200 Fletcher Crescent PO Box 4000 Alliston, Ontario L9R 1W7 Phone: (705) 435-6281</p>

Delivery, Inspection, Manuals and Bulletins, Service Records, and Upgrades:

Member Hospitals		
<p>Holland Bloorview Kids Rehabilitation Hospital Biomedical Engineering Department 150 Kilgour Road Toronto Ontario M4G 1R8 Phone: (416) 425-6220</p>	<p>Lakeridge Health Biomedical Engineering Department 1 Hospital Court Oshawa Ontario L1G 2B9 Phone: (905) 576-8711 x34386 Facsimile: (905) 721-4774</p>	<p>North York General Hospital Biomedical Engineering Department 4001 Leslie Street Toronto Ontario M2K 1E1 Phone: (416) 756-6000 x4356 Facsimile: (416) 756-6489</p>
<p>Sunnybrook Health Sciences Centre – Holland Orthopaedic & Arthritic Centre Biomedical Engineering 2075 Bayview Avenue, DG24 Toronto, Ontario M4N 3M5 Phone: (416) 480-6100 x4413 Facsimile: (416) 480-6866</p>	<p>Scarborough Health Network – Centenary Site Biomedical Engineering Department 2867 Ellesmere Road Toronto, Ontario M1E 4B9 Phone: (416) 5620-1926 Facsimile: (416) 281-7422</p>	<p>Scarborough Health Network – General Site Biomedical Engineering Department 3050 Lawrence Avenue East Toronto Ontario M1P 2V5 Phone: (416) 438-2911 x6237 Facsimile: (416) 431-8273</p>
<p>Sinai Health System Biomedical Engineering 600 University Avenue, Room 139 Toronto, Ontario M5G 1X5 Phone: (416) 586-4800 x8217 Facsimile: (416) 586-8788</p>	<p>Toronto East Health Network Biomedical Engineering Department 825 Coxwell Avenue Toronto Ontario M4C 3E7 Phone: (416) 469-6803 x6803 Facsimile: (416) 469-7704</p>	<p>Unity Health Toronto - St. Joseph's Health Centre Campus Clinical Engineering Department 30 The Queensway Toronto Ontario M6R 1B5 Phone: (416) 530-6486 x3622 or 6039 Facsimile: n/a</p>
<p>University Health Network – Toronto General Hospital Medical Engineering 200 Elizabeth Street, NCSB 3C 438 Toronto, Ontario M5G 2C4 Phone: (416) 340-3633 Facsimile: (416) 340-4955</p>	<p>University Health Network – Toronto Western Hospital Medical Engineering 399 Bathurst Street, MP 4-310 Toronto, Ontario M5T 2S8 Phone: (416) 603-5175 Facsimile: (416) 603-5615</p>	<p>University Health Network – Princess Margaret Hospital Medical Engineering 610 University Avenue, 12-208 Toronto, Ontario M5G 2M9 Phone: (416) 946-2116 Facsimile: (416) 946-2826</p>
<p>University Health Network – Toronto Rehabilitation Institute 550 University Avenue Basement – Room B27 Toronto, Ontario M5G 2A2 Phone: (416) 597-3422 x3436 Fax: (416) 597-7037</p>	<p>Women's College Hospital Biomedical Engineering 76 Grenville Street Toronto, Ontario M5S 1B2 Phone: (416) 323-6029 Facsimile: (416) 323-6303</p>	

Customer Hospitals		
Mackenzie Health 10 Trench Street Richmond Hill, Ontario L4C 4Z3 Phone: (905) 883-1212	Markham Stouffville Hospital Biomedical Department 381 Church Street Markham, Ontario L3P 7P3 Phone: (905) 472-7000	Peterborough Regional Health Centre Biomedical Engineering 1 Hospital Drive Peterborough, Ontario K9J 7C6 Phone: (705) 743-2121 biomed@prhc.on.ca
Ross Memorial Hospital Biomedical Engineering Department 10 Angeline Street North Lindsay Ontario K9V 4M8 Phone: (705) 328-6111 x4255 Facsimile: N/A Email: biomed@rmh.org	Royal Victoria Regional Health Centre Biomedical Engineering 201 Georgian Drive Barrie, Ontario L4M 6M2 Phone: (705) 728-9090 x44339	Southlake Regional Health Centre Biomedical Engineering 596 Davis Drive Newmarket, Ontario L3Y 2P9 Phone: (905) 895-4521 x2567 biomed@southlakeregional.org
Other Hospitals		
Campbellford Memorial Hospital 146 Oliver Road Campbellford, Ontario K0L 1L0 Phone: (705) 653-1140	Haliburton Highlands Health Services 7199 Gelert Rd Haliburton, Ontario K0M 1S0 Phone (705) 457-1392	Northumberland Hills Hospital 1000 DePalma Drive Cobourg, Ontario K9A 5W6 Phone: (905) 372-6811
Stevenson Memorial Hospital 200 Fletcher Crescent PO Box 4000 Alliston, Ontario L9R 1W7 Phone: (705) 435-6281		

Medical/Biomedical Engineering Medical Alerts and Safety Notification

Member Hospitals	
<p>Holland Bloorview Kids Rehabilitation Hospital Purchasing Department 150 Kilgour Road Toronto Ontario M4G 1R8 Phone: (416) 424-3855 x3402 Facsimile: (416) 753-6032</p>	<p>Lakeridge Health Purchasing Department 920 Champlain Ave. Whitby Ontario L1N 6K9 Phone: (905) 576-8711 x34424 Facsimile: (905) 721-4769 Email: recallsandalerts@lh.ca</p>
<p>North York General Hospital Biomedical Purchasing Department 4001 Leslie Street Toronto Ontario M2K 1E1 Phone: (416) 756-6844 x4356 Facsimile: (416) 756-6051</p>	<p>Sunnybrook Health Sciences Centre - Orthopaedic & Arthritic Centre Biomedical Engineering 2075 Bayview Avenue, DG24 Toronto, Ontario M4N 3M5 Phone: (416) 480-6100 x4413 Facsimile: (416) 480-6866</p>
<p>Scarborough Health Network Purchasing Department 3050 Lawrence Avenue East Toronto, Ontario M1P 2V5 Phone: (416) 438-2911 x6833 Direct line: (416) 431-8127 Facsimile: (416) 438-6229</p>	<p>Sinai Health System Biomedical Engineering 600 University Avenue, Room 139 Toronto, Ontario M5G 1X5 Phone: (416) 586-4800 x8217 Facsimile: (416) 586-8788</p>
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<p>Women’s College Hospital Biomedical Engineering 76 Grenville Street Toronto, Ontario M5S 1B2 Phone: (416) 323-6029 Facsimile: (416) 323-6303</p>	<p>In all instances to: Plexxus – Clinical Resources One Dundas Street West Suite 1700, P.O. Box 83 Toronto Ontario M5G 1Z3 Phone: (416) 673-5600 x5666 Email: Clinicalresource@plexxus.ca</p>

Customer Hospitals	
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<p>Peterborough Regional Health Centre recallsandalerts@prc.on.ca</p>	<p>Ross Memorial Hospital Quality & Professional Practice 10 Angeline Street North Lindsay Ontario K9V 4M8 Phone: (705) 324-6111 x6249 Facsimile: N/A Email: medicalalerts@rmh.org</p>
<p>Royal Victoria Regional Health Centre Quality and Risk Management 201 Georgian Drive Barrie, Ontario L4M 6M2 Phone: (705) 728-9090 x42040 Email: alertsandrecalls@rvh.on.ca</p>	<p>Southlake Regional Health Centre Sterile Processing Department 596 Davis Drive Newmarket, Ontario L3Y 2P9 Phone: (905) 895-4521 x2940</p>
Other Hospitals	
<p>Campbellford Memorial Hospital 146 Oliver Road Campbellford, Ontario K0L 1L0 Phone: (705) 653-1140</p>	<p>Haliburton Highlands Health Services 7199 Gelert Rd Haliburton, Ontario K0M 1S0 Phone (705) 457-1392</p>
<p>Northumberland Hills Hospital 1000 DePalma Drive Cobourg, Ontario K9A 5W6 Phone: (905) 372-6811</p>	<p>Stevenson Memorial Hospital 200 Fletcher Crescent PO Box 4000 Alliston, Ontario L9R 1W7 Phone: (705) 435-6281</p>