

**PURCHASE ORDER TERMS AND CONDITIONS (PTC-0E)
For Medical Equipment and Devices to be Evaluated (“Equipment”)**

1. COMPLETE AGREEMENT

This Purchase Order, together with all documents, drawings and specifications referred to in this Purchase Order and the Contact Schedule attached to these Purchase Order Terms and Conditions shall, when accepted by the Supplier, constitute the entire contract between the Supplier and Hospital for the purpose of permitting the Hospital to evaluate whether the Equipment meets the needs of the Hospital and shall not be altered, amended or supplemented without the Hospital’s prior written approval. If there is a Master Agreement between the parties that this Purchase Order is issued under, in the event of any conflict or inconsistency between these Purchase Order Terms and Conditions and the Master Agreement, the terms and conditions of the Master Agreement shall govern, excluding Section 2 of this Purchase Order, which prevails over any provision to the contrary in the Master Agreement. The Hospital shall not be bound by any terms or conditions in any of the Supplier’s forms or documents. Either the Supplier’s written acceptance of this Purchase Order, or the shipment of any article, or the commencement of any work pursuant to this Purchase Order shall constitute unqualified acceptance and no contrary or additional terms or conditions shall apply. The Hospital may insist upon strict compliance with these terms and conditions despite any previous custom, practice or course of dealing to the contrary.

2. PURCHASER

The Purchaser under this Purchase Order shall be one of either: Hospital Administrative Services o/a Plexxus; or a hospital customer/member of Plexxus. The Purchaser is identified in the Purchase Order as the party at the applicable ship to address. The Purchaser (if Plexxus or a subsidiary of Plexxus) has the right to re-sell the goods purchased under this Purchase Order and the Master Agreement to hospital customers/members of Plexxus (the “Ultimate Purchaser”), and that Ultimate Purchaser shall be entitled to all the benefits of Supplier representations, warranties, covenants, and indemnities as if it were the Purchaser hereunder. All Purchaser contact information and addresses shall be listed in the Contact Schedule. The Supplier shall select and use the appropriate site-specific contact information as applicable.

3. EVALUATION PERIOD AND TERMINATION

The evaluation period shall commence and terminate on the dates set out in the Purchase Order (“Evaluation Period”) unless otherwise agreed to by the parties in writing and in accordance with the terms of this Purchase Order. The Hospital reserves the right to terminate all or part of the Purchase Order at any time.

4. SUPPLY

The Supplier agrees to supply the Equipment stated during the Evaluation Period. Unless and until the Hospital and the Supplier enter into a purchase agreement or lease agreement duly executed by authorized representatives of the Supplier and the Hospital, the Hospital shall have no obligation or commitment with respect to the Equipment, except as expressly set forth in this Purchase Order.

5. PRICES, PAYMENTS

The Supplier acknowledges that the Hospital shall not be liable to the Supplier for any payment pursuant to this Purchase Order including, but not limited to price, duties and freight, licence fees or otherwise, including any taxes, of any kind, with respect to the Equipment.

6. DELIVERY

The Supplier shall deliver the Equipment, which includes any products or goods that are being evaluated pursuant to this Purchase Order, to the destination(s) specified in the Purchase Order to the attention of the Medical Engineering or Biomedical Engineering department (“Medical Engineering”) of the Hospital as specified in the Contact Schedule or such other destination as the Hospital may inform the Supplier in writing from time to time. The Supplier must notify the Medical Engineering department of the Hospital of delivery particulars in advance of delivery as required by the Hospital. Prior to the delivery date(s) specified, if any, the Supplier shall send the information to the Hospital as listed on the Contact Schedule.

The Supplier shall retain title and all risk of loss to the Equipment at all times that the Equipment is in the possession of the Hospital or in transit to or from the Hospital facilities. The Supplier is responsible, at its expense, within two (2) days of delivery of the Equipment, for the disposal off-site of the crating and packaging of the Equipment when requested by

the Hospital. The Supplier shall contact the Hospital within two (2) days of delivery of the Equipment if disposal off-site is not possible and disposal on-site shall be made through the approval of the Hospital at the Supplier's expense.

The Supplier shall specify, in writing, any installation and/or special test tools and/or kit requirements for the proper use and maintenance of the Equipment. The Hospital shall be notified of such requirements before the Equipment is delivered. All supplies used during the Evaluation Period shall be provided at no charge to the Hospital.

7. SHIPMENT

The Equipment shall be shipped in a manner that does not trigger any charge payable by the Hospital on delivery, and in the event of any such charge, the Supplier shall forthwith reimburse the Hospital for such charge.

8. REJECTED EQUIPMENT

The Supplier shall be responsible for removal or replacement of any rejected Equipment, at its own expense. Equipment rejected by the Hospital shall be at the Supplier's risk for damage or loss.

9. WARRANTY, GUARANTEE, COMPLIANCE

The Supplier warrants that the Equipment and/or work shall conform to the description and applicable specifications, drawings, samples or other description furnished or specified by the Hospital, shall be of good merchantable quality, of good material and workmanship, free from defect and fit and sufficient for the purposes intended, for the Evaluation Period. Defective Equipment and or parts shall be replaced at the Supplier's expense as well as all labour charges for Evaluation Period. The Supplier also warrants that the Equipment and/or work shall be new, unless stated in the Purchase Order, shall comply with all federal, provincial and local laws, regulations and orders applicable to the manufacture, sale, packaging, storage, labeling and delivery of the Equipment and to the performance of the work, that the Supplier has absolute title, and that the use of the Equipment by the Hospital shall not infringe on any other entities' rights. For evaluations involving patients, the Supplier shall commission the Equipment prior to use and perform all required maintenance during the Evaluation Period. The warranties shall apply notwithstanding any inspection or testing of the Equipment. The foregoing is in addition to any warranty or service guarantee given by the Supplier to the Hospital.

10. TRAINING

The Supplier shall provide training as agreed to in writing by the Supplier and the Hospital and attached to this Purchase Order.

11. CLEANING, DISINFECTING AND STERILIZATION

For any Equipment that is not intended to be single use, or any single-use Equipment received unsterile which requires sterilization prior to use, prior to the delivery of the Equipment, the Supplier shall submit to the Manager/Director of the Regional Processing Centre/Central Processing/Sterile Processing department of the Hospital:

- a) a letter from a senior official of a quality, safety, regulatory or compliance department or unit of the manufacturer of the Equipment clearly stating the recommended validation process parameters for the specific Equipment and/or a Scientific Validation Report that deals with the efficacy of the cleaning, disinfecting and sterilization of the Equipment, as applicable;
- b) reprocessing instructions: step-by-step instructions on the cleaning, disinfection, maintenance, sterilization, reprocessing, disassembly and reassembly of the specific Equipment;
- c) for Equipment sets containing multiple instruments: a picture of the Equipment set contents and a catalogued list of the individual pieces of the Equipment sets; and
- d) for containerized Equipment sets: a letter and/or a Scientific Validation Report stating Equipment consisting of multiple instruments can be sterilized as a set in the container provided and a catalogued list of the individual pieces of the containerized Equipment sets.

12. MANUALS AND BULLETINS

The following manuals/materials must be provided at no charge and shipped with the Equipment, unless otherwise specified in the Purchase Order:

- a) One (1) complete sets of operator/user manuals, including software manuals as applicable and any other printed or electronic media available for user education (e.g. videos, CD-ROMS); and

- b) One (1) complete set of service manuals including, but not limited to, electrical/mechanical/pneumatic schematics manuals, parts lists, pricing lists or schedules, software manuals, troubleshooting guides as applicable.

13. ELECTRICAL EQUIPMENT

All electrical Equipment evaluated pursuant to this Purchase Order shall be authorized or approved in accordance with the Ontario Electrical Safety Code, current as at the date of delivery, by a Certification Organization, accredited with the Standards Council of Canada Act (Canada), and shall bear the Certification Organization's mark which identifies equipment certified for use in Canada. Certification shall be to the standard that is appropriate for the intended use of the Equipment at the Hospital's facilities.

14. LICENSES

All Equipment, which includes any products or goods that are being evaluated pursuant to this Purchase Order, that is defined as a Device under Food and Drugs Act (Canada) and as a Medical Device under the Food and Drugs Act (Canada), Medical Devices Regulations shall be licensed with Health Canada, Therapeutic Products Directorate, Medical Devices Bureau, unless it is exempted under the Food and Drugs Act (Canada), Medical Devices Regulations. The Supplier shall have a Medical Device Establishment License under the Food and Drugs Act (Canada), Medical Devices Regulations unless it is exempted under the Food and Drugs Act (Canada), Medical Devices Regulations. At the time of delivery, the Supplier shall provide satisfactory evidence as applicable.

15. LATEX

The Supplier shall provide the following information with respect to the Equipment, at the time of delivery or before if requested, whether:

- a) the Equipment contains any latex;
- b) the packaging of the Equipment contains any latex; and
- c) the Equipment indicates on the smallest unit packaging if there is latex in the Equipment or if it is latex-free.

The Hospital requests the right to ask for additional information with respect to latex.

16. CUSTOMS

All commercial customs documents, including but not limited to commercial invoices, Canada Customs Invoices, and bills of lading, as applicable, shall be fully and satisfactorily completed in accordance with Canada Border Services Agency ("CBSA") requirements. The Supplier shall obtain from the Hospital and show on the relevant commercial documents all that are accessible of the following: the Purchase Order Number or the department name of the Hospital evaluating the Equipment. Equipment eligible for duty free entry into Canada according to NAFTA shall be accompanied by a fully completed NAFTA Certificate of Origin or Statement of Origin, as appropriate, stamped or printed. Penalties assessed by CBSA due to incomplete, inaccurate or missing information on a commercial customs document shall be the responsibility of the Supplier, shall be charged to and paid by the Supplier or shall be deducted from any payment owing to the Supplier. Equipment being evaluated may be eligible for temporary entry in the name of the Supplier. The Supplier shall provide prior advance notice to allow the broker to determine eligibility for temporary entry.

17. INDEMNIFICATION

The Supplier shall be responsible for and shall save harmless and indemnify the Hospital, the Hospitals' employees, subcontractors, agents, officers and directors from and against all losses, costs, damages, suits, claims and demands of every nature whatsoever arising out of or by reason of the Equipment delivered or work performed pursuant to this Purchase Order, performance or purported performance of the terms and conditions of this Purchase Order by the Supplier or the Supplier's employees, subcontractors, agents, officers and directors, including without limitation those made or sustained in respect of property damage, personal injury (including death) and infringement of any intellectual property right, including but not limited to copyright, trademark, patent or trade secret.

18. MEDICAL ALERTS AND SAFETY NOTIFICATIONS

In the event that a medical alert, recall, safety notification, advisory or warning is issued or communicated, applicable to the Evaluation Period, by the Supplier or manufacturer of the Equipment or a recognized reporting agency involving any of the Equipment delivered to any of the addresses set out in the Contact Schedule or such other designated destination or posted on the Health Canada Web site, the Supplier shall:

- a) communicate the medical alert, recall safety notification, advisory or warning by registered mail and by facsimile to the appropriate location(s) as listed on the Contact Schedule;
- b) follow any Health Canada protocols and requirements; and
- c) take all steps necessary to remedy the situation at no cost to the Hospital.

The Supplier shall also:

- i) inform the Hospital of any possible design defect or malfunction condition occurring anywhere in the world with the Equipment, or equipment similar to the Equipment supplied under this Purchase Order, at its earliest possible opportunity, but in no event, more than five (5) days after the Supplier becomes aware of the existence of such a defect or malfunctioning condition; and
- ii) communicate the situation set out in Section 17 (i) to the Hospital in the same manner as set out in Section 17 (a) above.

19. CONFIDENTIALITY

All information which the Supplier receives or acquires from the Hospital either in writing, orally or through observation of the Hospital's operation, or in the course of the Supplier's fulfilling its obligations hereunder, shall be held by the Supplier in confidence at all times and the Supplier shall not use the information unless required by this Purchase Order. Accordingly, the Supplier shall ensure that all recipients of the said information, including the Supplier's own employees, subcontractors, agents, officers and directors assume obligations identical in principle with those which the Supplier assumes under this section.

20. FIPPA

The Supplier and the Hospital acknowledge and agree that as of January 1, 2012, the Freedom of Information and Protection of Privacy Act (Ontario) ("FIPPA") applies to and governs certain information. The Hospital will maintain the confidentiality of this information in accordance with the provisions of FIPPA. However, the Supplier acknowledges and agrees that FIPPA may also require the disclosure of such information to third parties.

21. PUBLICITY

The Supplier shall not, in any of its advertising or otherwise, indicate that it has supplied or may in the future supply goods to the Hospital or use the Hospital's name for the purpose of advertising or solicitation of business without the prior written consent of the Hospital.

22. NON-WAIVER

Failure of the Hospital to insist upon strict performance of any of the terms and conditions, or to exercise any rights or remedies provided in this Purchase Order or by law, or to properly notify the Supplier in the event of breach, or the acceptance of or payment for any Equipment or approval of design, shall not release the Supplier of any warranties or obligations of this Purchase Order.

23. INSURANCE

The Supplier shall maintain insurance covering public liability, bodily injury and property damage, product and completed operations liability and contractual liability in amounts satisfactory to and with a company approved by the Purchaser. Such policy shall contain a cross-liability clause; an endorsement adding the Purchaser as an additional insured; and an endorsement stating that the policies shall not be cancelled, allowed to expire or materially changed without thirty (30) days prior written notice to the Purchaser. Upon request, the Supplier shall provide a certificate of liability insurance setting out the insurance coverage referred to in this section.

24. GOVERNING LAW

This Purchase Order shall be construed under and governed by the laws of the Province of Ontario, Canada.

25. SURVIVAL

In addition to the length of survival of any provision which may be explicitly stated in this Purchase Order, all of the indemnifications and confidentiality obligations, made by the Supplier and set out in this Purchase Order, shall survive the

expiry or termination of this Purchase Order, as shall all other provisions of this Purchase Order which, by their nature, might reasonably be expected to survive.

26. COMPLIANCE WITH ACCESSIBILITY STANDARDS

The goods and/or services provided hereunder shall comply with applicable accessibility standards under the Accessibility for Ontarians with Disabilities Act, 2005 and its regulations. If requested by the Purchaser, acting reasonably, the Supplier shall provide evidence of the policies, procedures and training practices that it has implemented to comply with the foregoing.

The Supplier shall comply, and shall ensure that its personnel read and comply, with all Purchaser policies in respect of the Accessibility for Ontarians with Disabilities Act, 2005 and its regulations, as may be applicable to the goods and/or services.

27. AODA COMPLIANCE PROCEDURE:

Plexxus will manage complaints efficiently, fairly, effectively, and uniformly. In the event that an AODA complaint is registered in respect of any aspect of the competitive procurement process, the complainant shall submit the complaint in writing by mail, fax or email to Plexxus, including the following:

- a) specific identification of the AODA accessibility requirement that is alleged to have been breached;
- b) specific description of each act alleged to have breached the AODA requirement;
- c) precise statement of the relevant facts;
- d) identification of the issues to be resolved;
- e) complainant's arguments and supporting documentation; and
- f) complainant's requested remedy.

Once a written complaint has been submitted to Plexxus (to the contact identified in the procurement document or contract), receipt will be acknowledged within five (5) business days. If the information regarding the complaint is incomplete, Plexxus will contact the complainant within ten (10) business days. Anonymous complaints will not be processed through this protocol.

CONTACT SCHEDULE

Note to Supplier: The Supplier shall select and use the appropriate site-specific information as applicable.

Delivery (Section 6) and Manuals and Bulletins (Section 12):

Member Hospitals		
<p>Holland Bloorview Kids Rehabilitation Hospital Biomedical Engineering Department 150 Kilgour Road Toronto Ontario M4G 1R8 Phone: (416) 425-6220</p>	<p>Lakeridge Health Biomedical Engineering Department 1 Hospital Court Oshawa Ontario L1G 2B9 Phone: (905) 576-8711 x4386 Facsimile: (905) 721-4774</p>	<p>North York General Hospital Biomedical Engineering Department 4001 Leslie Street Toronto Ontario M2K 1E1 Phone: (416) 756-6000 x4356 Facsimile: (416) 756-6489</p>
<p>Sunnybrook Health Sciences Centre – Holland Orthopaedic & Arthritic Centre Biomedical Engineering 2075 Bayview Avenue, DG24 Toronto, Ontario M4N 3M5 Phone: (416) 480-6100 x4413 Facsimile: (416) 480-6866</p>	<p>Scarborough Health Network – Centenary Site Biomedical Engineering Department 2867 Ellesmere Road Toronto, Ontario M1E 4B9 Phone: (416) 5620-1926 Facsimile: (416) 281-7422</p>	<p>Scarborough Health Network – General Site Biomedical Engineering Department 3050 Lawrence Avenue East Toronto Ontario M1P 2V5 Phone: (416) 438-2911 x6237 Facsimile: (416) 431-8273</p>
<p>Sinai Health System Biomedical Engineering 600 University Avenue, Room 139 Toronto, Ontario M5G 1X5 Phone: (416) 586-4800 x8217 Facsimile: (416) 586-8788</p>	<p>Toronto East Health Network Biomedical Engineering Department 825 Coxwell Avenue Toronto Ontario M4C 3E7 Phone: (416) 469-6803 x6803 Facsimile: (416) 469-7704</p>	<p>Unity Health Toronto - St. Joseph's Health Centre Campus Clinical Engineering Department 30 The Queensway Toronto Ontario M6R 1B5 Phone: (416) 530-6486 x3622 or 6039 Facsimile: n/a</p>
<p>University Health Network – Toronto General Hospital Medical Engineering 200 Elizabeth Street, NCSB 3C 438 Toronto, Ontario M5G 2C4 Phone: (416) 340-3633 Facsimile: (416) 340-4955</p>	<p>University Health Network – Toronto Western Hospital Medical Engineering 399 Bathurst Street, MP 4-310 Toronto, Ontario M5T 2S8 Phone: (416) 603-5175 Facsimile: (416) 603-5615</p>	<p>University Health Network – Princess Margaret Hospital Medical Engineering 610 University Avenue, 12-208 Toronto, Ontario M5G 2M9 Phone: (416) 946-2116 Facsimile: (416) 946-2826</p>
<p>University Health Network – Toronto Rehabilitation Institute 550 University Avenue Basement – Room B27 Toronto, Ontario M5G 2A2 Phone: (416) 597-3422 x3436 Fax: (416) 597-7037</p>	<p>Women's College Hospital Biomedical Engineering 76 Grenville Street Toronto, Ontario M5S 1B2 Phone: (416) 323-6029 Facsimile: (416) 323-6303</p>	

Customer Hospitals		
<p>Mackenzie Health 10 Trench Street Richmond Hill, Ontario L4C 4Z3 Phone: (905) 883-1212</p>	<p>Markham Stouffville Hospital Biomedical Department 381 Church Street Markham, Ontario L3P 7P3 Phone: (905) 472-7000</p>	<p>Peterborough Regional Health Centre Biomedical Engineering 1 Hospital Drive Peterborough, Ontario K9J 7C6 Phone: (705) 743-2121 biomed@prhc.on.ca</p>
<p>Ross Memorial Hospital Biomedical Engineering Department 10 Angeline Street North Lindsay Ontario K9V 4M8 Phone: (705) 328-6111 x4255 Facsimile: N/A Email: biomed@rmh.org</p>	<p>Royal Victoria Regional Health Centre Biomedical Engineering 201 Georgian Drive Barrie, Ontario L4M 6M2 Phone: (705) 728-9090 x44339</p>	<p>Southlake Regional Health Centre Biomedical Engineering 596 Davis Drive Newmarket, Ontario L3Y 2P9 Phone: (905) 895-4521 x2567 biomed@southlakeregional.org</p>

Cleaning, Disinfecting and Sterilization (Section 11):

Member Hospitals	
<p>Holland Bloorview Kids Rehabilitation Hospital Central Processing Department 150 Kilgour Road Toronto, Ontario M4G 1R8 Phone: (416) 425-6220</p>	<p>Lakeridge Health Central Processing Department 1 Hospital Court Oshawa, Ontario L1G 2B9 Phone: (905) 576-8711 x3340 Facsimile: n/a</p>
<p>North York General Hospital Central Processing Department 4001 Leslie Street Toronto, Ontario M2K 1E1 Phone: (416) 756-6733 Facsimile: (416) 756-6159</p>	<p>Sunnybrook Health Sciences Centre Medical Device Reprocessing Centre 2075 Bayview Avenue, MB330 Toronto, Ontario M4N 3M5 Phone: (416) 480-6100 x2786 Facsimile: (416) 480-4499</p>
<p>Sunnybrook Health Sciences Centre - Holland Orthopaedic & Arthritic Centre Medical Device Reprocessing Centre 43 Wellesley Street East, 066A Toronto, Ontario M4Y 1H1 Phone: (416) 480-6100 x2786 Facsimile: (416) 480-4499</p>	<p>Scarborough Health Network – Centenary Site Central Processing Department 2867 Ellesmere Road Toronto, Ontario M1E 4B9 Phone: (416) 284-8131 x5220 Facsimile: n/a</p>
<p>Scarborough Health Network – General Site Central Processing Department 3050 Lawrence Avenue East Toronto, Ontario M1P 2V5 Phone: (416) 438-2911 x6712 Facsimile: (416) 438-6229</p>	<p>Sinai Health System Central Processing Department 600 University Avenue, Room 108 Toronto, Ontario M5G 1X5 Phone: (416) 586-4800 x5028 Facsimile: (416) 586-5901</p>
<p>Toronto East Health Network Medical Device Reprocessing Department 825 Coxwell Avenue Toronto, Ontario M4C 3E7 Phone: (416) 469-6580 x6469 Facsimile: (416) 469-6465</p>	<p>University Health Network - Toronto General Hospital and Princess Margaret Hospital Medical Device Reprocessing Department 200 Elizabeth Street, NU 3-104 Toronto, Ontario M5G 2C4 Phone: (416) 340-3102 Facsimile: (416) 340-3628</p>

University Health Network - Toronto Western Hospital Medical Device Reprocessing Department 399 Bathurst Street, FP B-146 Toronto, Ontario M5T 2S8 Phone: (416) 603-5878 Facsimile: (416) 603-5438	University Health Network - Toronto Rehabilitation Institute Housekeeping 550 University Avenue Basement - Room B23 Toronto, Ontario M5G 2A2 Phone: (416) 597-3422 x3071 Facsimile: n/a
Unity Health Toronto - St. Joseph's Health Centre Campus Medical Device Reprocessing Department 30 The Queensway Toronto, Ontario M6R 1B5 Phone: (416) 530-6147 Facsimile: (416) 530-6765	Women's College Hospital MDRC Site Manager, Steripro Canada Inc. 76 Grenville Street Toronto, Ontario M5S 1B2 Phone: (416) 323-6400 x4000
Customer Hospitals	
Mackenzie Health 10 Trench Street Richmond Hill, Ontario L4C 4Z3 Phone: (905) 883-1212	Markham Stouffville Hospital 381 Church Street Markham, Ontario L3P 7P3 Phone: (905) 472-7000
Peterborough Regional Health Centre Sterile Processing Department 1 Hospital Drive Peterborough, Ontario K9J 7C6 Phone: (705) 743-2121	Ross Memorial Hospital Medical Device Reprocessing Department 10 Angeline Street North Lindsay, Ontario K9V 4M8 Phone: (705) 328-6111 x4390 Facsimile: n/a Email: mdrdstaff@rmh.org
Royal Victoria Regional Health Centre Medical Device Reprocessing Department 201 Georgian Drive Barrie, Ontario L4M 6M2 Phone: (705) 728-9090 x47413	Southlake Regional Health Centre Sterile Processing Department 596 Davis Drive Newmarket, Ontario L3Y 2P9 Phone: (905) 895-4521, x2940 Facsimile: n/a

Medical Alerts & Safety Notifications (Section 18):

Member Hospitals	
<p>Holland Bloorview Kids Rehabilitation Hospital Purchasing Department 150 Kilgour Road Toronto Ontario M4G 1R8 Phone: (416) 424-3855 x3402 Facsimile: (416) 753-6032</p>	<p>Lakeridge Health Purchasing Department 850 Champlain Ave. Oshawa Ontario L1J 8R2 Phone: (905) 576-8711 x4424 Facsimile: (905) 743-5307 Email: recallsandalerts@lakeridgehealth.on.ca</p>
<p>North York General Hospital Biomedical Purchasing Department 4001 Leslie Street Toronto Ontario M2K 1E1 Phone: (416) 756-6844 x4356 Facsimile: (416) 756-6051</p>	<p>Sunnybrook Health Sciences Centre - Orthopaedic & Arthritic Centre Biomedical Engineering 2075 Bayview Avenue, DG24 Toronto, Ontario M4N 3M5 Phone: (416) 480-6100 x4413 Facsimile: (416) 480-6866</p>
<p>Scarborough Health Network Purchasing Department 3050 Lawrence Avenue East Toronto, Ontario M1P 2V5 Phone: (416) 438-2911 x6833 Direct line: (416) 431-8127 Facsimile: (416) 438-6229</p>	<p>Sinai Health System Biomedical Engineering 600 University Avenue, Room 139 Toronto, Ontario M5G 1X5 Phone: (416) 586-4800 x8217 Facsimile: (416) 586-8788</p>
<p>Toronto East Health Network Purchasing Department 825 Coxwell Avenue Toronto Ontario M4C 3E7 Phone: (416) 469-6580 x6460 Facsimile: (416) 469-6465</p>	<p>Unity Health Toronto – St. Joseph’s Health Centre Campus Purchasing Department 30 The Queensway Toronto Ontario M6R 1B5 Email: Purchasing@stjoestoronto.ca Phone: (416) 530-6101 x3874 Facsimile: (416) 530-6346</p>
<p>University Health Network - Toronto General Hospital Medical Engineering 200 Elizabeth Street, NCSB 3C 438 Toronto, Ontario M5G 2C4 Phone: (416) 340-3633 Facsimile: (416) 340-4955</p>	<p>University Health Network – Toronto Rehabilitation Institute Risk Management 130 Dunn Avenue Toronto, Ontario M6R 2R7 Phone: (416) 597-3422 x3436 Facsimile: (416) 597-7037</p>
<p>Women’s College Hospital Biomedical Engineering 76 Grenville Street Toronto, Ontario M5S 1B2 Phone: (416) 323-6029 Facsimile: (416) 323-6303</p>	<p>In all instances to: Plexxus – Clinical Resources One Dundas Street West Suite 1700, P.O. Box 83 Toronto Ontario M5G 1Z3 Phone: (416) 673-5600 x5666 Email: Clinicalresource@plexxus.ca</p>

Customer Hospitals	
<p>Mackenzie Health 10 Trench Street Richmond Hill, Ontario L4C 4Z3 Phone: (905) 883-1212</p>	<p>Markham Stouffville Hospital Biomedical Department 381 Church Street Markham, Ontario L3P 7P3 Phone: (905) 472-7000</p>
<p>Peterborough Regional Health Centre recallsandalerts@prc.on.ca</p>	<p>Ross Memorial Hospital Quality & Professional Practice 10 Angeline Street North Lindsay Ontario K9V 4M8 Phone: (705) 324-6111 x6249 Facsimile: N/A Email: medicalalerts@rmh.org</p>
<p>Royal Victoria Regional Health Centre Quality and Risk Management 201 Georgian Drive Barrie, Ontario L4M 6M2 Phone: (705) 728-9090 x42040 Email: alertsandrecalls@rvh.on.ca</p>	<p>Southlake Regional Health Centre Sterile Processing Department 596 Davis Drive Newmarket, Ontario L3Y 2P9 Phone: (905) 895-4521 x2940</p>